



Lutherwood is dedicated to supporting communities where all children, youth, adults and families experience mental wellness, financial stability, and a safe place to live. We celebrate diversity and are committed to equal employment opportunity. Candidates of all ethnicities, race, genders, sexual/gender identities, cultural backgrounds, abilities and beliefs are encouraged to apply.

At Luther Village on the Park, we believe in providing a supportive environment for our team that empowers and inspires them to deliver their best service to our residents. It is a place where staff enjoy and find meaning in their work and value the relationships formed with residents and their families, team members and volunteers. We are looking for additional members who are dedicated, caring and skilled, and who will positively impact the lives of the people we serve. We want you to be part of our future!

**POSITION TITLE:** Personal Support Worker  
**REPORTS TO:** PSW Supervisor  
**DEPARTMENT:** Luther Village on the Park

**YOUR ROLE:**

- Responsible to the Director of Resident Care.
- Responsible for assisting residents with the activities of daily living, including strategies to cope with and manage inappropriate behaviours.
- Promotes the health and well being of the residents.
- Maintains confidentiality of information relating to residents and their families. Provides daily completion of electronic documentation in resident care system(s).

**YOUR TALENTS AND EXPERIENCE:**

- Ability to communicate with people and be open to direction.
- Ability to prioritize tasks, meet deadlines, problem solve and work independently and as part of a multi service delivery team.
- A sound understanding and empathy for the needs of seniors and their families.
- Strong interpersonal skills, initiative, and sound judgment.
- Good written and oral communication skills.
- Basic computer skills needed with an ability to learn new programs and willingness to embrace new technologies as they relate to the health care field.
- Commitment to the provision of excellent customer service.
- A Health Care Aide/Personal Support Worker Certificate from an accredited school or equivalent preferred. Must have a Grade 12 education.

We want to know more about you and how you can help us to achieve our Mission.

Please **Submit resume, in confidence, to:**

Human Resources  
141 Father David Bauer Drive  
Waterloo, ON N2L 6N9  
Fax: (519) 884-1042

Email: [hr@lutherwood.ca](mailto:hr@lutherwood.ca)  
(Include job title in subject line)

Lutherwood requires all employees to obtain a Police Vulnerable Sector Check prior to commencing employment. We require certain positions to obtain a Medical Certification. If you require accommodation for submitting your application, please contact the Human Resources department at [hr@lutherwood.ca](mailto:hr@lutherwood.ca) or by calling 519-707-1958 ext. 1190.